

SHIPPING INSTRUCTIONS

50th WSAVA CONGRESS 2025

25-27 September 2025 / Rio de Janeiro, Brazil

DSV Fairs & Events Spain
Official Freight Forwarder &
On-site Handling Contractor





Introduction – Contact details – Exhibition timetable

Introduction

DSV Fairs & Events Spain has been appointed as the official freight and onsite handling contractor for 50th WSAVA Congress 2025, Rio de Janeiro, Brazil.

The following instructions are designed to assist you with the movement of exhibits and stand materials for 50th WSAVA Congress 2025, Rio de Janeiro, Brazil.

Failure to comply with these instructions and deadlines, may cause unnecessary delays in handling / clearance and additional expenses being incurred.

Contact details

Before the event, all enquiries should be routed via:

Olimpia Rodrigalvarez – olimpia.rodrigalvarez@dsv.com

Office: +34 954325842

Mobile +34 628930293

Lorena Perdomo – lorena.perdomo@dsv.com

Office: +34 930260837

Mobile +34 627582484

During the event:

DSV will be contactable during the build-up, show open & pull-down periods.

Exhibition timetable

Build-up:

22 September, 2025 Raw Stands only – 10:00 to 20:00 h

23 September, 2025 All Stands - 8:00 to 22:00 h

24 September, 2025 All Stands - 8:00 to 20:00 h

Show:

25 September, 2025 10:00 to 20:00 h (after welcome reception)

26 & 27 September, 2025 10:00 to 17:00 h

Dismantling:

27 September, 2025 17:00 to 24:00 h

28 September, 2025 7:00 to 00:00 h

Notes:

(*) Attention!! Please **consider 2 hours** between the exhibition closing time and the start of empty cases & full goods delivery.



Consignee instructions

Temporary / Permanent import



Air freight - Direct to GLG Airport



Sea freight - Direct to Port of Rio de Janeiro

All shipping documents including Air Waybill / Bill of lading / Invoice / Packing list / Certificates on Freight Prepaid basis MUST be consigned as follows:

Shipper: Exporter name, address, legal ID, contact

Consignee AWB / BL Temporary:

CARGO WAY EVENT LOGISTICS LTDA
Rua Mostardeiro 322/802. Moinhos de Vento.
Porto Alegre/RS/Brasil. Cep: 90430-000
CNPJ: 16.482.191/0001-05

Consignee AWB/ BL Permanent:

CW IMPORTAÇÃO E EXPORTAÇÃO LTDA
Rua Mostardeiro 322/802. Moinhos de Vento.
Porto Alegre/RS/Brasil. Cep: 90430-000
CNPJ: 16.482.191/0001-05

Notify AWB / BL (Temporary / Permanent):

CARGO WAY EVENT LOGISTICS LTDA
Phone: +55(21)3907-0612

(Notify is only to include in the BL and AWB docs)

TERMS: Prepaid

MAWB/HAWB: Pls contact us.

MASTER BL: Pls contact us in case of ocean shipment consolidation.

(please do NOT send any freight without a pre alert)



Road freight direct to the venue

All direct vehicles going to the venue must pre-book an unloading/reloading time slot before arriving. DSV will provide a time slot reference doc for your vehicle that must be shown to our staff upon arrival at venue – hall.

All early access requests will be verified with the event organizer for confirmation.



Consignee instructions

Air freight: the freight value on AWB can never be "AS PER ARRANGED" OR "AS AGREED", this is not accepted by customs and will lead to be charged with a fine.

- Loose pieces (not palletized) must be declared.
- All the pieces must be labeled.
- The documents must be revised before dispatch, please send draft for approval.
- Do not ship until confirmation.
- Any piece containing LITHIUM ION batteries must be well identified and labeled.
- There is no need to send any document in the pouch.
- For consolidated air shipment it must be informed on the MAWB: "Cargo consolidated as per attached manifest."

Sea freight: it's mandatory to mention in the BL the cargoes volume (m3) and harmonized code.

For BL PLS INSTRUCT TO PRINT ORIGINALS AT DESTINATION, FREIGHTED BL, DIRECT BL, NO HBL's (the client will not see the BL, only DSV Fairs & Events)

For the BL is mandatory to detail the packaging as following:

- In case of pallets: Nr of pallets - description of the goods; weight in Kg; CBM; Harmonized Code.
- In case of plastic drums: Nr of plastic drums - description of the goods; weight in Kg; CBM, harmonized code.
- In case of wooden crate: Nr of wooden crate - weight in Kg; CBM; Harmonized Code. inform if the wood is treated/not treated/ certified/ not certified.
- In case of cardbox: Nr of cardbox boxes - weight in Kg; CBM; Harmonized Code.
- In case of Wooden packaging, it is mandatory to inform in the BL or AWB if the wooden packaging is:
 - Processed wood;
 - Treated and certified
 - Not treated and not certified
- If any wood skids are coming in the container, this need to have the fumigated stamp/mark, if not, penalties will be applied at the port.
- MASTER BL – PLEASE CONTACT US IN CASE OF OCEAN SHIPMENT CONSOLIDATION

**The shipping instructions will be reviewed depending on the situation.

Declaration to be included in the AWB/BL:

- Temporary cargo
"CARGO DESTINED **WSAVA World Congress 2025** FROM **SEPTEMBER, 25 TO 27, 2025**, AT RIO CENTRO-RIO DE JANEIRO, RETURNING TO ORIGIN AFTER FAIR".
- Permanent cargo
"CARGO DESTINED TO **WSAVA World Congress 2025** FROM **SEPTEMBER, 25 TO 27, 2025**, AT RIO CENTRO-RIO DE JANEIRO, TO BE CONSUMED DURING THE EVENT".



Deadline dates

In case that an additional pre-clearance is necessary such as health inspection, pharmacy inspection, quality inspection what depends on the kind of product, the period for the customs entry may extend up to 4 weeks to 6 months prior the event. That's why we ask you to send us the full set of documents as soon as possible before preparing the shipment and the departure of the goods from origin. **Please do not ship anything without our approval.**

IMPORT LICENSE: Products with import licenses should have all required docs in advance + technical sheet.

All documents must be submitted 45 days prior to be shipped in order to check and get all licenses approved on time if required.

Shipments out of deadline will be checked in advance to be accepted.



Air freight – GIG

Air Freight Arrival: GIG airport 7 working days prior to delivery.

Pre- alert is required 48 hours prior to shipment departure.



Courier

Courier companies cannot do the customs clearance of shipments for events or exhibitions as they need an importer with local country tax ID. **Please avoid sending cargo with them.** In case you send cargo through courier companies get in touch with us in advance to ensure a viability and a smooth clearance.

Please contact us for tailor made instructions.



Sea freight – Port of Rio de Janeiro

Sea Freight Arrival:

Sea freight docs/ Pre-alert: 48 hours prior to shipment departure from port of origin. Original documents must arrive 10 working days prior to vessel arrival.

Cargo: Latest arrival at Port of Rio de Janeiro:

- **FCL 10 working days** prior scheduled delivery date on booth.
- **LCL 15 working days** prior scheduled delivery date on booth.



Road freight or via Warehouse

Upon request.



Customs documentation

DSV cannot act as importer/exporter of any shipment.

Please do not mix temporary and permanent entry shipments under one AWB or B/L or under same packaging. It should be **forwarded separately**. **Separate documents** are required for temporary and permanent import and should correlate each other and tally with Bill of Lading/Air Waybill/Truck Waybill.

Handwritten documents are not acceptable. The entries on the Invoices must be in English Language. Details on all documents must tally with the actual shipment. Pro Forma invoice or shipping Invoice is NOT acceptable.

Failing which will cause serious delays with the clearance and will invite fines and additional surcharges.

The following documents are mandatory:

By Air freight / Sea freight:

- Shipping documents: AWB / BL.
- Invoice.
- Packing list.
- Booth/space contract.
- Hold harmless letter (temporary)
- Technical Datasheet. (For import license).

*Heat treatment: mandatory for wooden crates, skids or pallets.

*Controlled material requires special certificates and needs to be consulted in advance.

Invoice:

- The invoice must be separated from the packing list; it cannot be a combined.
- CC IPL must be in English Language.
- Must be printed on shipper's original embossed letter head and must bear an original company stamp (blue ink) along with an authorized signature (blue ink). The document must be headed "Commercial Invoice". No other term is accepted.
- The Invoice must clearly indicate the Commercial invoice number with a detailed description along with the serial number, model name, number of cases, individual & total net/gross weight, total number of packages, unit value and total value in CIF (FOB Cost, Insurance & Freight must be mentioned separately), country of origin, HS tariff code and value (in US\$ or EURO only) for each individual item.
- Every individual item, including giveaway items and brochures, is to be given a value based on CIF value in U.S. Dollars or EUR. Do not indicate the term "No Commercial Value" or "Value for Customs purposes only".
- In case of machinery or equipment the respective serial numbers for the products must be mentioned along with the date of manufacture. This will assist temporary Customs formalities.



Customs documentation

- Exhibitors are requested to please ensure and declare all items and products correctly in the commercial invoice and all shipping documents. We do not accept any responsibilities in case of missing information or incorrect declarations by the exhibitor.
- There should be uniformity in the type of packaging mentioned on all shipping documents. Eg., If the Bill of Lading or Air Waybill reads **Cases** then Invoice, packing list & Certificates should reflect **Cases** as well – else there will be customs penalty even if the documents provided are original.
- Please make sure that all shipments are weighed and measured correctly, as the declared weight on the export documents must match with the actual weight. Any discrepancy will lead to delays and high fines.
- Failure to declare true and accurate values on the shipping invoice including miss-declaration of the country of origin against physical cargo, will subject to a customs penalty.
- It must be clearly stated on the commercial invoice if the goods are for temporary or permanent importation. In addition, all consolidated shipments having more than one commercial invoice, a HAWB/HBL must be issued for each commercial invoice.
- It must indicate which items are packed into which boxes. It is very important that the piece numbers mentioned in the invoice and packing list tally with the physical packaging of your consignment.
- Brazilian Customs Authorities inspect every shipment according to the invoice and packing list. In case of any discrepancies at description, harmonized code, quantity or weight, the complete shipment is potentially be subjected to delays, fines and/or seizure.
- The temporary importation of exhibits is allowed only for the intended show. Redisplay at other shows or sale in Brazil must be permitted by Brazilian Customs Authorities and is subject to certain requirements.
- 2 (two) original sets of signed invoices and packing list has to accompany the shipment (attached to AWB or B/L). Photocopies are not accepted, even if they are with original signature. AWB and B/L have to be with original signature, too.
- An import license might be applicable depending on the nature of goods (controlled material by Army, Agriculture or Health Ministry). Therefore, please make sure to send us copies of all correct documents within the deadlines, so we can advance import license formalities prior to departure to avoid fines, penalties and further delays.
- All import is only allowed on exhibits where the stand space has been paid for and the organizers confirm that the applicant is an exhibitor at the event. The organizers are aware of this fact and you should ask for a Booth Contract from them, which needs to accompany your shipping documents.
- ATA-carnet is not accepted by Brazilian Customs Authorities.

The acceptance of the shipping documents as originals is subject to the sole discretion of the customs as per their defined parameters. Failure to comply with documentation and accuracy will result in delay and undue inconvenience, storage & other dues which shall be for account of the shipper.



Customs documentation

Temporary import

Goods intended for display at WSAVA World Congress, 2025 Rio de Janeiro which will return to country of origin at the close of event, should be documented using:

The invoice must be separated from the packing list; it cannot be a combined.
This should be completed on your letterhead addressed as follows:

IMPORTANT INFORMATION ON TEMPORARY IMPORTATION OF EXHIBITS

- **The temporary importation of exhibits is allowed with prior approval only. Please contact us.**
- Invoice must be in English Language.
- Do not mix temporary and permanent. It should be shipped by separate with single documentation per shipment. Separate house air waybills (HAWB) must be issued for individual exhibitors per consignment stating the correct weights and measures. Commercial Invoice and Packing List by separate.
- Detailed Invoice with number of packages and its dimensions.
- Itemized harmonized codes must be mentioned on the invoice.
- Itemized unit prices must be mentioned on the invoice.
- Temporary Importation is allowed in Brazil having permanent visible engraved serial numbers for ease of identification upon arrival and at the time of re-export and properly mentioned on the invoice and the packing list issued by separate. However, a customs bond must be executed to cover the customs duties payable on such goods. We assist our exhibitors to secure this bond towards the importation and charge an import bond fee, details of which is provided in our tariff attached.
- All Customs Duty assessments are solely up to the discretion by Brazilian Customs, who can re-evaluate the value declared on the commercial invoices and the Duty is calculated and outlaid as assessed by the Brazilian Customs.
- **Customs fines will be imposed on the exhibitor in cases of Undervaluation, Non-declaration and Erroneous declaration.** In such cases, DSV shall not be responsible for any delay in clearance. Customs fines and extra expenses incurred shall be borne by the exhibitor. Exhibitors are therefore strongly reminded to declare the true market value of their goods and be extremely careful in their preparation of document.
- Goods cleared under Temporary Import must be re-exported out of Brazil immediately at the end of the event, failing which Customs Duty and taxes will be automatically imposed on such goods. Direct Selling of Temporary Imported goods during the show as well as free distribution of samples is not Permitted at all.
- Goods must remain in our control until these are re-exported, otherwise duties are paid or as permitted by the customs authorities. Exhibits lost, given away or consumed that are under temporary import will be subject to duties, taxes, penalties and fees and a full enquiry by customs.



Customs documentation

- Packing list must be in English Language.
- Detailed packing list with number of packages and its dimensions
- Itemized unit net / gross weight must be mentioned on the packing list.
- Total net and gross weight
- Declaration to be included in the invoice and packing list:

“CARGO DESTINED TO WSAVA World Congress 2025 FROM SEPTEMBER 25 TO 27, 2025, AT RIO CENTRO- RIO DE JANEIRO, RETURNING TO ORIGIN AFTER FAIR” NO COMMERCIAL VALUE- SEM COBERTURA CAMBIAL.

RE-EXPORT / PERMANENT IMPORTS

DSV is responsible for every and all temporary shipments pick-ups.

If the permanent import is accepted, the nationalization process can only be registered under the name of the buyer, who must have an importer license in Brazil.

All charges from close of exhibition till handed over to the buyer are for the exhibitors / agent account.

Sale of Exhibits: If the shipment is sold during the event, DSV must pick up the shipment from the show-site and delivery it into a bonded warehouse where the nationalization process will be done.

DSV can only arrange the nationalizations customs clearance process upon the receipt of a Power of Attorney from the importing company.

Freight and other related charges will be on account of the exhibitor or agent. In the event the exhibitors would like to leave the exhibition goods in Brazil for disposal or giveaways, the permanent import is subject to Brazilian Customs approval and once it has been agreed, the exhibitors or the buyers are required to pay all duties and taxes including the formality to convert the temporary import to permanent import.

Even if goods are to be disposed, duties and taxes are payable by the exhibitors and any additional disposal charges shall be additional for account of the exhibitors. DSV's representatives will be on-site during the show dates to help exhibitors with the re-export, disposal, or giveaways.



Customs documentation

Permanent import

Goods intended for display at WSAVA World Congress 2025, Rio de Janeiro which **will not** return to country of origin at the close of event, should be documented using:

The invoice must be separated from the packing list; it cannot be a combined.
This should be completed on your letterhead addressed as follows:

IMPORTANT INFORMATION ON PERMANENT IMPORTATION OF EXHIBITS – DUTY PAID SHIPMENTS

- **The permanent importation of exhibits is allowed with prior approval only. Please contact us.**
- Invoice must be in English Language.
- Do not mix temporary and permanent. It should be shipped by separate with single documentation per shipment.
- Detailed Invoice with number of packages and its dimensions.
- Itemized harmonized codes must be mentioned on the invoice.
- Itemized unit prices must be mentioned on the invoice.
- All Customs Duty assessments are solely up to the discretion by Brazilian Customs, who can re-evaluate the value declared on the commercial invoices and the Duty is calculated and outlaid as assessed by the Brazilian Customs.
- **Customs fines will be imposed on the exhibitor in cases of Undervaluation, Non-declaration and Erroneous declaration.** In such cases, DSV shall not be responsible for any delay in clearance. Customs fines and extra expenses incurred shall be borne by the exhibitor. Exhibitors are therefore strongly reminded to declare the true market value of their goods and be extremely careful in their preparation of document.
- All shipments without serial numbers have to be processed by paying customs duty. Only after the inspection, the shipment can be or not shipped back.
- Packing list must be in English Language.
- Detailed packing list with number of packages and its dimensions.
- Itemized unit net / gross weight must be mentioned on the packing list.
- Total net and gross weight
- Declaration to be included in the invoice and packing list:

“CARGO DESTINED TO WSAVA World Congress 2025 FROM SEPTEMBER, 25 TO 27, 2025, AT RIO CENTRO_ RIO DE JANEIRO TO BE CONSUMED DURING THE EVENT”, NO COMMERCIAL VALUE SEM COBERTURA CAMBIAL.”



Customs documentation

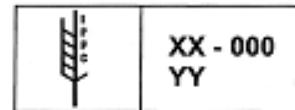
Restricted, prohibited, or special requirements goods for Importation:

- Radio/ wireless/ telecommunication equipment's or accessories require Telecommunication Regulatory Association (TRA) approval, and the approval must be obtained by the respective exhibitor well in advance to arrival of shipment into this country. A copy of the approval must be provided accordingly.
- Dangerous Goods (DG) need to be accompanied with the MSDS.
- Health/sanitary certificates, pharmaceutical products, any kind of foodstuff or beverages (candies for giveaways are also considered foodstuff by customs), medical chemical, cosmetic products, radioactive effects, hazardous nature...The clearance procedures are very long and expensive, therefore we recommend NOT to ship any kind of these items, to avoid having your shipment stuck at Brazilian customs. Textiles with origin from certain countries require a special Origin Certificate for textiles, please ask before shipping. Weapons, drugs or live animals/plants are strictly forbidden and will not be imported for the event.
- Importation of commodities such as Alcohol and products containing alcohol or any of its by-products this is strictly restricted for import into the country.
- Importation of products such as any food items, liver/dead poultry, vegetables, puree and paste, fruits, animal feeds, textiles, fabrics, fertilizers, chemicals, chemical seeds, grains, liver plants/flowers, tiles/marbles, wireless/radio, telecommunication/defense equipment and radioactive materials of hazardous nature, Cosmetics, Class rated cargo, etc are also very restricted for import into this country.
- Importation of exhibits such as weapons, ammunition, explosives, or any other military equipment as well as narcotics and ivory is strictly restricted and prohibited for import into this country. Films, video tapes or publications, DVD or CD. Censorship will apply. Ensure respect the religious, political & cultural sensitivity of the Region. Contact as per further information and costs.
- Import permissions are solely subject to approvals from the respective ministry and can be shipped only after receipt of theses import permits. Additional charges are applicable to secure such permissions and can be quoted upon request.
- However, only some of the above restricted goods can be imported after obtaining prior approvals and special permissions from the necessary ministries. In order to arrange for such import permissions, we suggest you send us complete details and information of the items at least 60 to 70 days in advance prior to the shipping.
- If you intend to ship any such items, please contact DSV Fairs & Events well in advance at least 90 days prior to the actual shipping of the goods. Note such goods must NOT be shipped until you receive confirmation from DSV Fairs & Events.

Packing & fumigation

Temporary and permanent goods must be packed and shipped separately.

ALL SHIPMENTS with wood packing material to this country, such as wood block cases, lath cases, wood pallets, wood frames, wood drums, wood axes, chocks, stow-wood, crossties and so on, fumigation must be arranged in the country of origin before sending the cargo to this country.



Wood packing materials MUST be marked with the ISPM15 logo and the two letter ISO code for the country that treated the WPM. The marking must also include the unique number assigned by the national plant protection organization to the company responsible for ensuring the WPM was properly treated, and either the abbreviation HT (heat treatment) or MB (methyl bromide).

Failure to do so will cause delay in customs clearance process, in addition to an extra cost.

To support the treatment, exhibitors should send the shipment along with a fumigation / heat treatment certificate issued by the producer of the packing material or issued by the company that did the fumigation or heat treatment and that indicates the code of the fumigation as described above.

WOOD PACKING MATERIALS WITHOUT ACCEPTABLE STAMP OR NOT IN COMPLIANCE WITH THE ABOVE REQUIREMENTS MUST BE DESTROYED OR COMPULSORILY RE-EXPORTED WITH THE CARGO WITHOUT ENTRY INTO THE COUNTRY.

For cargo with non-wood packing materials, the cargo owner must provide the non-wood packing declaration, which is printed out by company letterhead, signed with authorized signature and endorsed with company stamp.

DSV does not accept any responsibility for hidden damages, pressure points, scratches, drop of paint and other similar superficial damages if the shipment arrives with insufficient packing. The exhibitor shall be responsible for the consequences of improper packing.

Please note that the exhibits are to be repeatedly loaded and unloaded by different parties. During the long-distance transportation shocking / bumping will sometimes be inevitable. Therefore, we strongly recommend the Exhibitor to take necessary precautions to ensure strong / seaworthy packing to safeguard exhibits from damage and rain, especially when the return exhibits are to be packed with original packing materials.



Case marking

Exhibits and cargo should be well packed and designed with internal padding and battens, suitable to the nature of the goods and the mode of transportation intended. The packaging should be able to withstand the entire journey, in case of temporary import the return journey also. It should be capable of easy unpacking and re-packing; the use of screws and clips is highly recommended instead of nails which normally damage the packaging.

We suggest that your goods are well packed and labelled for easy identification, all packages should be marked as follows:

WSAVA World Congress 2025, Rio de Janeiro, Brazil
C/o DSV Fairs & Events / CargoWay

Exhibitor Name: _____

Stand Number: _____

Name & Location of Exhibition: _____

Case Numbers: _____

Gross Weight/Net Weight: _____

Dimensions: _____

Labels must be in English.

Please affix labels to the walls of the packages. This will make identification much easier. Example:



You can find a template attached to the Exhibitor's Form:

DSV FAIRS & EVENTS		DSV
Sender / Remetente		Case No. / Bulto N°
Consignee / Exhibition / Consignatario / FERIA		Hall
		Stand
		Mode of Transport / Modo de Transporte





Insurance – Payment terms



Insurance

All work is covered under our General Trading Conditions. It is recommended that all exhibitors should arrange a comprehensive cover for their goods. This should cover the shipment to the show site, the period of display and the return to the country of origin, or an appropriate disposal period at the conclusion of the exhibition.

Unless specifically insured, DSV Fairs & Events is not responsible for any loss, pilferage or damage whilst goods are left unattended on the stand. Although we will aim to make delivery to and collection from the stand, at the specified time requested, we cannot always guarantee this. Therefore, please ensure that goods are fully insured to cover all risks.

DSV Fairs & Events can offer a competitive insurance quotation. Please contact your show manager for further details.



Terms of payment

Unauthorized Credit will not be accepted. Our invoices are due for immediate payment upon presentation. Customers with no credit term or any prior agreed payment terms will have to pay the invoices before the event starts or on-site during the event and before the outward shipping of their exhibits.

Please note the following method of payment accepted is by bank transfer:

Bank details of DSV Road/Solutions Spain, S.A.U.
IBAN: ES77 1465 9000 1100 0183 2990
Swift Code: BBRUESMX

All payments must be **made in euros** without any deduction or deferment on account of any claims, counterclaims or offset. Currency converter based on invoice issue date of XE.

<https://www.xe.com/currencyconverter>.



Conditions of contract

Environmental Fee

To fulfil our commitment, we are introducing an Environmental Fee which will be implemented from January 1, 2025. The Environmental Fee reflects our commitment to taking action and making a positive impact on supply chains.

The fee will be charged to all customers at a rate of 0.15% of your invoice. The resulting funds collected will be used to cover costs related to investments in projects and technologies aimed at reducing the climate impact from our operations. Charges will be applied to all operations processed through DSV and will be clearly detailed on your invoice for full transparency.

With the acceptance of the quotation, the fee will be applied allowing us to formally implement the Environmental Fee. Should you have any questions or require any clarification, please reach out to your local DSV representative.

Conditions of Contract

All charges are based on today's applicable rates, exchange rates and terms and conditions of all companies involved in this transport and are subject to change without prior notice.

The liability of DSV ceases with the delivery and commences with collection of shipments at the exhibition stand. It is the exhibitor's responsibility to ensure that the materials are secured after delivery / prior collection by DSV from your stand and that return shipments are properly marked by the exhibitor.

If the client also books the service of "empty case storage", they are obliged to indicate clearly if the packing material is in fact empty or packed (partially packed or full). DSV does not accept any responsibility for damages or loss of items that have been inside of packing material that has been previously declared as empty.



Conditions of contract

DSV Standard Terms and Conditions

Unless otherwise agreed, all services are rendered according to the [DSV Standard Terms and Conditions](#) of DSV Group and [Condiciones Generales de Servicios Logísticos y de Expedición de DSV](#) in Spain in that order. Orders undertaken as carrier of overseas carriage are subject to conditions stipulated in the [DSV Ocean Transport B/L](#). Orders undertaken as carrier of carriage by air are subject to conditions stipulated in [DSV House Air Waybill](#). In case of discrepancy between the DSV Standard Terms and Conditions and the terms stipulated in the DSV Ocean Transport B/L or the DSV House Air Waybill, the terms of the DSV Ocean Transport B/L or the DSV House Air Waybill shall prevail. We recommend that you review the full version of named general conditions set in www.dsv.com.

This message and its attached files may contain confidential information. Communication, reproduction, or distribution of this message is prohibited. If you are not the final recipient, please delete it and inform us via this channel.

In accordance with the provisions of the current legislation on data protection, we inform you that your personal data will be processed under the responsibility of DSV to manage the relationship that binds us and will be stored for no longer than is necessary in maintaining the purpose of processing. The data will not be transferred to third parties unless legally obliged to do so. You may exercise your rights of access, rectification, portability, erasure, restriction and opposition by sending an e-mail to barcelona.calidad@es.dsv.com or spain.privacy@dsv.com and if you consider that the processing does not comply with the current legislation, you may file a claim with the supervisory authority at www.aepd.es.

In compliance with the principle of data accuracy established in GDPR and LOPDGDD we request you to communicate any variation or change in your personal data that figures in our database as soon as possible by using the e-mail address barcelona.calidad@es.dsv.com or spain.privacy@dsv.com.